Visa Resolve Online

VROL Case Number 5258221024

Member Case Number:

# Fraud Dispute Questionnaire

## **Transaction Information**

Card/Acct #:	4465-40xx-xxxx-5944	Tran Type:	N/A	Issuer:	Wells Fargo Bank, National
Network:	VISA	Tran Date:	04/11/2023		Association
Tran ID:	383101644553575	Processing Date:	04/12/2023	CH Name:	
ARN:	74083423101000007348722	Tran Amount:	5.00 CAD	Acquirer:	Peoples Trust Company
Retrieval Ref#:	310172000007	Jurisdiction:	INTERREGION-	Merchant:	FEDICOM
			AL-US,CANADA	Location:	TORONTO,ON,CA

### **Dispute Information**

Dispute Amount: Dispute Category/Condition: Financial Processing Date: 3.71 USD10.4 Fraud - Card Absent Environment04/26/2023

## **Certification/Elaboration**

☑ Certification that the cardholder denies authorizing or participating in the disputed transaction

#### **Comments and Documents**

Comments:

Documents:

### **Issuer Contact Information**

Name:

Phone:

Email:

First Data Issuer

By completing this form, you agree that the information captured is correct to the best of your knowledge. Any available documentation which supports this dispute should be attached.